AgedCareAI

Innovation Philosophy

agedcareai.com.au

AI FOR AGED CARE PROVIDERS

An AI layer for the systems you already have.

Two products that work with the systems you have.
Everything kept inside your own organisation.

AGEDCAREAI

Intelligence

Secure AI that works on your own data. Ask a question, get an answer, with every system left as it is.

AGEDCAREAI

Governance

Policies, plans, forms, meetings, risks and more, all managed in one place instead of five.

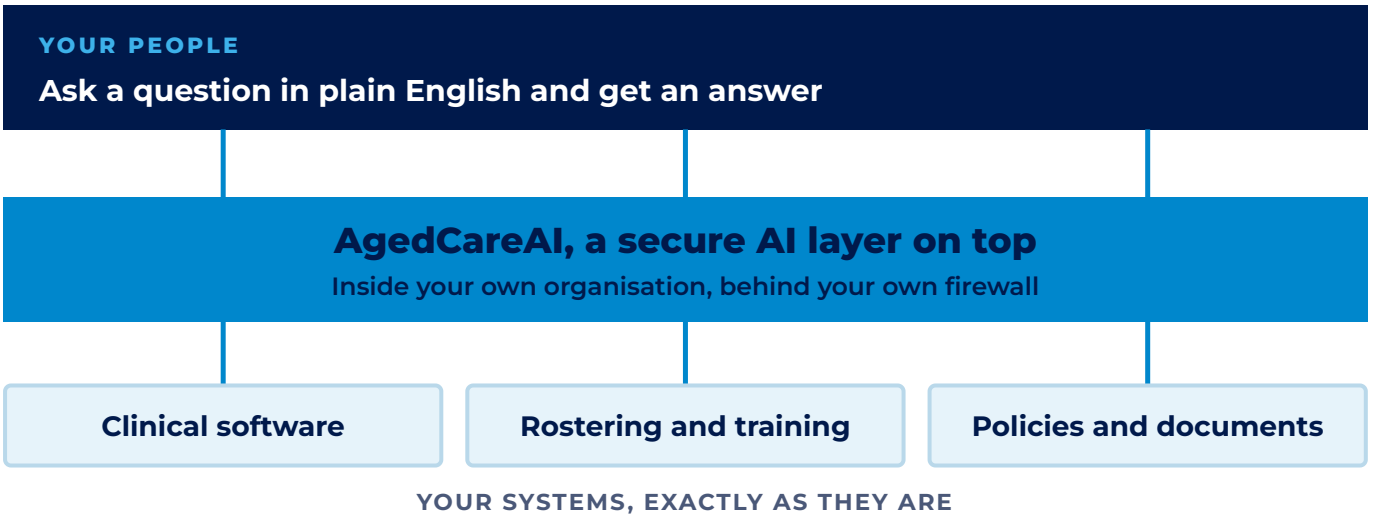
Nothing replaced.
Nothing leaves your organisation.

agedcareai.com.au

Keep the systems you have. Add one smart layer on top.

Aged care runs on many systems. Clinical notes in one place, rosters in another, training and policies somewhere else. The information is all there, but it is hard to pull together when you need an answer.

AgedCareAI connects to the systems you already use. It does not replace any of them. It reads across them, so your team can ask a question in everyday language and get an answer in seconds.



Three ways it helps your home

Intelligence

Ask questions of your own records, prepare handovers and reports, and spot gaps in training. Page 3.

Governance

Policies, plans, forms, meetings, risks and more, all in one place instead of five. Page 4.

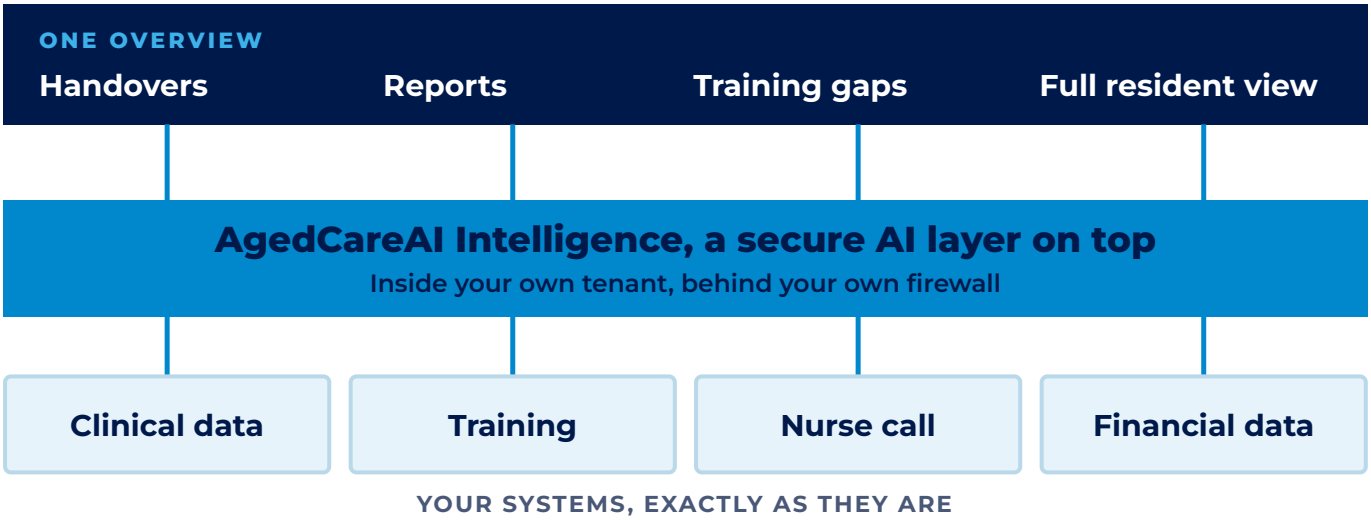
Everyday tools

Mobile apps and a Chrome extension that bring AI to the people doing the work. Page 5.

Easy to start. You do not need to change how your team works or switch off anything you rely on. Most homes begin with one task and grow from there.

One violin sounds good. You want to hear the orchestra.

Each of your systems plays its own part. AgedCareAI Intelligence is the conductor. It connects them all, so you get one overview, with nothing changed underneath.



Ask it things like

- "Prepare the handover for this wing."
- "Prepare our quarterly resident report."
- "Where are the gaps in our training, based on recent incidents?"
- "What does the clinical data say about this resident this week?"
- "Who worked in this wing yesterday, and what training are they missing, given the last month of notes?"
- "Show me clinical, training, nurse call and financial data together."

A real example from St Anna's

Asked where the home fell short of the new standards, the team got a table of gaps. Lifestyle forms captured a lot about residents' pasts and much less about their present. It was a gap the team had missed.

Stop searching five places for one answer.

When the board asks a question, or an auditor asks for evidence, the answer is rarely in one place. Policies sit in a folder, improvement actions in a spreadsheet, incidents in another system, minutes in someone's inbox. Collecting it all takes hours, and it still leaves gaps.

One place. One version. No hunting.

AgedCareAI Governance brings it together, so your team works from the same current policies, the same plan and the same records. Preparing a board pack, running a meeting or answering an audit request starts from what you already hold, not from a blank page and a dozen emails.

It does more than report. It is where your governance work is managed day to day, built for providers working under the strengthened Aged Care Quality Standards. Less time collecting. More time deciding.

WHAT IS INSIDE

- Policies
- CIP Plan
- Forms
- Meetings
- Board packs
- Risks
- Hazard register
- SIRS tracker
- Complaints and feedback
- Contracts and suppliers
- Maintenance and assets
- AN-ACC
- Analytics

Ask your policies

Staff ask plain questions of the policy library instead of searching hundreds of files.

Track your plan

Your continuous improvement plan in one place, with each action tracked.

Board ready

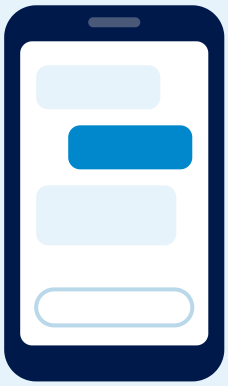
Meetings, minutes and actions kept together, and board packs ready for the next meeting.

AI where your team already works.

Good tools only help if people use them. AgedCareAI goes to where your team already is: on their phone, and in their web browser.

Mobile apps

For iPhone and Android



Ask questions and get answers on the floor, from the App Store or Google Play. Care staff do not have to go back to a desk.

Chrome extension

Assist by IP



Works inside the web based systems your team already uses, helping with documentation and form completion without switching screens.

More in the AgedCareAI suite

AskMe
Instant answers about your policies, procedures and standards.

Canvas
A writing space with live AI suggestions as you type.

Forms
Help completing forms inside the software you already use.

360View
Resident information, facility performance, compliance and staffing in one view.

Whisper
Speak and it writes the note, turning voice into a written record.

Insights
One click analysis of your data, no complicated questions needed.

Workflows
Spots slow, repetitive processes that are worth improving.

Helfy: the everyday running of your home, made simpler.

Helfy is our application for the day to day side of life in a home: what residents need, what they have ordered, and how it is paid for. It is built for aged care, with the safety of the resident in mind.

Products and packages

Residents and staff can choose from a catalogue of products and packages, including recurring orders.

Health and allergy checks

Relevant health conditions and allergies are flagged when products are chosen. It informs the choice and never blocks it.

Money box

A clear record of resident funds, so every purchase is easy to see.

Contracts

Agreements are signed and kept in one place.

News and reporting

Keep residents up to date, and see what is happening across the home.

Web and mobile

Use it on a computer or on the Helfy mobile app.

Sensitive resident information, treated that way

Helfy holds resident details, so access is controlled by role and every change is recorded in an audit log. Ask us how Helfy fits with the rest of your systems.

Ask us for a Helfy demo

Part of the Innovation Philosophy family of aged care products.

Your data stays in your organisation, under your control.

Staff will use AI tools whether or not you provide one. A system that is governed and kept inside your own organisation is a great deal safer than staff pasting resident details into a public chatbot.

1. **Runs in your own environment**
   AgedCareAI runs inside your own organisation, behind your own firewall. Your data is not sent out and is not used to train anyone else's AI.

2. **Your security officer signs off**
   Nothing goes ahead until the person responsible for your security is comfortable. Security is built in from day one by a team with chief information and security officer experience.

3. **Nothing replaced**
   It sits over the systems you already run. Your data stays where it is.

4. **A person stays in charge**
   A human stays in the loop. The AI is never the first pass and never makes the care decision.

5. **Your team is trained, live**
   Staff learn with live, supervised sessions, then there is a change plan before switch on.

PROVEN AT ST ANNA'S, ADELAIDE

5 days to 30 minutes
A standard compliance response that took one or two people five days by hand, in around half an hour.

4 hours saved
Gathering three months of feedback and complaints. The system now does that first layer.

400+ policies
Staff ask a plain question of the policy library instead of searching hundreds of files.

A single site home with no corporate office and no IT department. Time figures are Innovation Philosophy's. Independent case study by Ageing Reframed.

AgedCareAI

Innovation Philosophy

ABOUT INNOVATION PHILOSOPHY

Technology built for the people who care for people.

Innovation Philosophy is an Australian technology company working in aged care, disability, healthcare and telehealth. We build secure, intelligent software using AI, data and automation, and we work alongside providers to make it useful in a real home.

2016
Built our first data warehouse

2 regions
Offices in Australia and Europe

Many sectors
Aged care, NDIS, healthcare and telehealth

Nothing replaced
It sits over the systems you already run.

Your data stays yours
Kept inside your own organisation and environment.

Proven in a real home
Live at St Anna's in Adelaide, a single site home.

How we get started

1. **Talk**
We learn what your home needs and what your staff are worried about.

2. **Check**
We make sure your current systems can support the connection.

3. **Start small**
We begin with one task, train your team live, and grow from there.

Talk to the team about a live demo

agedcareai.com.au

Three International Towers, Level 24, 300 Barangaroo Avenue, Sydney NSW 2000

AI Transparency & Intended Use AgedCareAI uses AI to securely support aged care providers, not replace professional judgement. It is not designed for medical diagnosis, prevention, monitoring, prediction or treatment. Personal information is handled in accordance with Australian privacy laws and the Australian Privacy Principles. Learn more at oaic.gov.au.